



**National Network of Health and Elder Care Services**  
**Endorsed by Seniors ~ Changing How Referrals Are Made**  
P.O. Box 3232 ~ Warren Ohio 44485  
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[www.seniorsapprove.com](http://www.seniorsapprove.com) [www.qualityeldercare.com](http://www.qualityeldercare.com)

## **Announcement: Put Your Trust in Heartwarming Care, LLC**

### **Heartwarming Care is Senior Approved**

Heartwarming Care, LLC., founded in 2003, offers in home care services tailored to the specific needs of the individual. Stringent employment screening practices, ongoing training, and flexible service plans for seniors are just some of the key factors considered in the Senior Approved Certification awarded by Senior Approved Services, LLC ([www.qualityeldercare.com/certified.html](http://www.qualityeldercare.com/certified.html))

Randy Walden, founder and Certified Senior Advisor, offers families a free in home assessment so that the care plan can be fully customized to meet the seniors' needs. Located in Lakewood Washington, Heartwarming Care serves University Place, Tacoma, Lacey and the surrounding areas of Pierce and Thurston Counties. Mr. Walden has developed one of the most comprehensive service-oriented home care philosophies in the industry and has been the recipient of awards from Pinnacle Consulting and the Tacoma-Pierce County Chamber.

Heartwarming Care offers hourly, daily and live-in services and even offers free caregiver training for families that want to supplement care for their loved ones.

The Senior Approved Certification is based primarily on the feedback received through a survey of a combination of both current and past clients. The customer satisfaction results must tally a minimum of a 90% approval rating. Heartwarming Care has more than surpassed this requirement. The survey, issued by Senior Approved Services, LLC is conducted through the mail. The clients (both the senior care recipient and the adult children of the senior) answer a series of questions in confidence. The clients of Heartwarming Care have rated the service as **Excellent** in the following key areas of service:

- Overall satisfaction of complete service
- Feeling safe with companion and/or nurses aide
- Response to individual needs of the care recipient
- Ongoing consistent customer service
- Matching skills of the aide/companion to the needs of the care recipient
- Fees and service contract were found to be reasonable and fair
- Clients readily recommend the service to others

With rising costs of medical care, reports of elder abuse and fraud, and concerns about ongoing customer support, the consumer, more than ever, is demanding better information prior to making a decision to contract and employ a service on behalf of self, spouse, or loved one. The Senior Approved Certification provides this peace of mind. Any one considering hiring Heartwarming Care is welcome to call Senior Approved Services, toll free, at 1-877-620-6448 to learn more about the survey results.

**To learn more about Heartwarming Care and their full comprehensive services, visit the web site at [www.heartwarmingcare.com](http://www.heartwarmingcare.com) or by calling 253-460-1574.**

### **Families Trust Heartwarming Care**

Though comments were optional, most of the families completing the survey took the time to offer additional input, such as one adult daughter who wrote, "Heartwarming care has allowed my mother to remain in her own home surrounded by the people and place she loves. Moms' caregivers have given her such great personal and attentive care. They have really integrated with her in a cheerful, caring and very supportive way. She is happy, contented, and still enjoying life."

Please feel free to call Senior Approved Services for the full survey results. Toll free 1-877-620-6448